# Smart Emergency Response Saves Lives



Goal: Provide a Smart Emergency Response System (SERS) that connects cyber-physical technologies with humans in the loop to save lives, rescue people, and attend to their critical needs when disaster strikes.

The system includes human first responders, heterogeneous ground and aerial autonomous vehicles, human-operated telerobots, and trained search and rescue dogs. It is aided with real-time sensors, help request apps, optimized resource deployment, real-time visualization, and robust communication using diverse network types.

Societal Impact

**Technological Breakthrough:** The confluence of cyber-physical technologies, data-driven predictions, and human-in-the-loop telerobotics drives innovations in the Smart Emergency Response System.

#### **Features**

#### Technology

- Remote two-way communication between human, robotic, and canine field assets and mission command and control center
- Ad-hoc wireless communications between people's cellphones without relying on cellular networks
- Opportunistic, wireless, secure, and robust communications using a network of commodity drones with WiFi technologies
- Real-time video and audio streaming from field assets
- Modular sensing technologies to make provision "plug and play" for various emergency missions
- High-performance mission command and control center
- Dynamic optimization of time and resources

Augmenting first-responder capabilities	Improving availability and quality of emergency response
Integrating field resources into a coherent mission	Empowering citizens
Providing an adaptive, robust, and broadband wireless response network	Connecting people anytime and anywhere
Minimizing delivery time for life- essential supplies	Saving lives and providing quicker medical assistance
Enabling tele-operated and autonomous robots, biobots, and humanoids	Using machines for dangerous and challenging tasks
Enhancing mixed-initiative collaboration among machines and between humans and machines	Serving a population's needs more quickly and more comprehensively
Integrating humans and various levels of machines in one mission	Leveraging engineering disciplines to solve societal challenges
Participating in simulated emergency response scenarios	Preparing highly qualified personnel and workforce
	Augmenting first-responder capabilitiesIntegrating field resources into a coherent missionProviding an adaptive, robust, and broadband wireless response networkMinimizing delivery time for life- essential suppliesEnabling tele-operated and autonomous robots, biobots, and humanoidsEnhancing mixed-initiative collaboration among machines and between humans and machinesIntegrating humans and various levels of machines in one mission

## Mission Command and Control Center

#### Real-time mission command and control:

- Field, prioritize, and handle requests
- Optimize resources in a timely manner
- Dynamically provision and allocate assets



center (10m)

network

#### Adaptive network-to-network mechanism:

• Broadband WiFi networks via commodity drones with directional antennas (5km)

• Secure, robust, dynamic, and physically private

Ad-hoc wireless networks for cellphones
Adaptive relay networks to command and control
Video

# Field Operations

#### Autonomous and semi-autonomous vehicles, humanoids, robots, and biobots with:

- Real-time sensing
- Tele-operation using haptic control

- - Predictive estimation of mission progress using simulation
  - Autonomous collaborative fleet of vehicles
  - Various types of lifting robots, humanoids, and biobots
  - Full automation of select stages in the deployment process
  - Enhancement of relief operations
  - Extendable system architecture

#### Human in the Loop

- People's smartphones serving as ad-hoc network relay nodes
- Smartphone apps for people to report and request help
- Tele-operation of field robots using haptic control to give an operator the sense of touch
- Real-time update apps for people to understand the emergency response devices operations around them
- Engaging mechanisms for citizens to register their devices in the mission

### Impact

#### Saving Lives

- Minimum emergency response time
- Real-time update and automated emergency response
- Reduced risk during disaster scenarios
- Optimized city response units and medical infrastructure

#### Job Creation

• Telerobotic operators (as an opportunity for returning veterans)

- Remotely control vehicle fleet dynamics
- Receive, organize, and display sensing and status information from assets
- Perform real-time visualization in Google Earth

- Video and audio communication link
- Dynamic provision for specific needs of emergency scenario
- Registration of citizen sourcing
- Automatic update of survivors' social media



- Human-machine interface experts
- Device app designers and developers
- Public service experts and entrepreneurial citizen scientists
- Unmanned aerial vehicle pilots

#### **New Businesses**

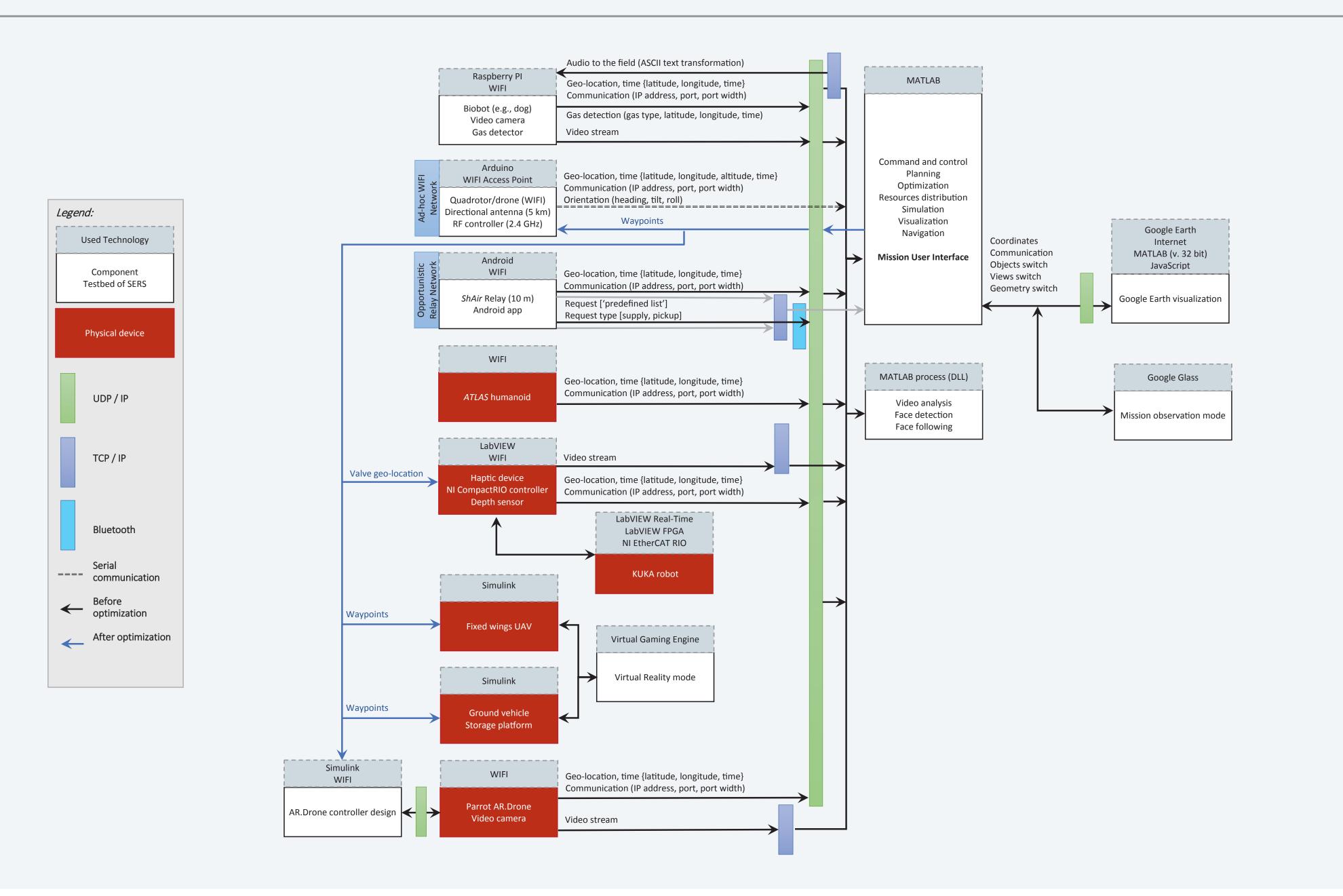
- Device-based services and apps
- Automated pickup and delivery service
- Remote, continuous, and automated inspection and surveillance
- Private, opportunistic, physical network service
- Supply chain optimization

#### **Economic Growth**

- Human productivity growth
- Ecological footprint reduction
- New pricing models for transportation and delivery services
- Decrease in maintenance and operation expenses
- Service time reduction

**Vision:** Empowering and augmenting humans with actionable artificial intelligence and smart devices to raise society's level of prosperity and prepare a workforce qualified to operate and exploit technologies of today and tomorrow.

### Smart Emergency Response System – Architecture View







BluHaptics | Boeing | MathWorks | MIT Media Lab | National Instruments | North Carolina State University University of North Texas | University of Washington | Worcester Polytechnic Institute

Project realized for SmartAmerica Challenge, www.smartamerica.org, 2013–2014. Team Lead: Justyna Zander, MathWorks Fellow at WPI, MathWorks, 3 Apple Hill Dr., Natick, MA 01760, USA. Contact: dr.justyna.zander@ieee.org.