The Rise of Monitorial Citizenship

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Monitorial Citizenship is a form of civic engagement in which people collect information about their surroundings or track issues of local or personal interest in order to improve their communities and pursue justice.
Do you trust the government in Washington to do the right thing all or most of the time?


PEW RESEARCH CENTER
## Trust Index

### A World of Distrust

Average trust in institutions, general population, 2017 vs. 2018

<table>
<thead>
<tr>
<th>2017 General Population</th>
<th>2018 General Population</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>47</strong> Global</td>
<td><strong>48</strong> Global</td>
</tr>
<tr>
<td>72  India</td>
<td>74  China</td>
</tr>
<tr>
<td>69  Indonesia</td>
<td>71  Indonesia</td>
</tr>
<tr>
<td>67  China</td>
<td>68  India</td>
</tr>
<tr>
<td>60  Singapore</td>
<td>66  UAE</td>
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<tr>
<td>60  UAE</td>
<td>58  Singapore</td>
</tr>
<tr>
<td>53  The Netherlands</td>
<td>54  Mexico</td>
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<tr>
<td>52  Mexico</td>
<td>54  The Netherlands</td>
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<tr>
<td>52  U.S.</td>
<td>53  Malaysia</td>
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<tr>
<td>50  Colombia</td>
<td>49  Canada</td>
</tr>
<tr>
<td>49  Canada</td>
<td>47  Argentina</td>
</tr>
<tr>
<td>48  Brazil</td>
<td>47  Colombia</td>
</tr>
<tr>
<td>48  Italy</td>
<td>47  Spain</td>
</tr>
<tr>
<td>48  Malaysia</td>
<td>46  Turkey</td>
</tr>
<tr>
<td>45  Argentina</td>
<td>45  Hong Kong</td>
</tr>
<tr>
<td>44  Hong Kong</td>
<td>44  Brazil</td>
</tr>
<tr>
<td>44  Spain</td>
<td>44  S. Korea</td>
</tr>
<tr>
<td>43  Turkey</td>
<td>43  Italy</td>
</tr>
<tr>
<td>42  Australia</td>
<td>43  U.S.</td>
</tr>
<tr>
<td>42  S. Africa</td>
<td>41  Germany</td>
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<td>41  Germany</td>
<td>41  Sweden</td>
</tr>
<tr>
<td>40  France</td>
<td>40  Australia</td>
</tr>
<tr>
<td>40  U.K.</td>
<td>40  France</td>
</tr>
<tr>
<td>38  S. Korea</td>
<td>39  Germany</td>
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<tr>
<td>37  Sweden</td>
<td>39  Australia</td>
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<tr>
<td>36  Ireland</td>
<td>38  France</td>
</tr>
<tr>
<td>35  Japan</td>
<td>38  Poland</td>
</tr>
<tr>
<td>35  Poland</td>
<td>37  Ireland</td>
</tr>
<tr>
<td>34  Russia</td>
<td>36  Japan</td>
</tr>
</tbody>
</table>

### Global Trust Index remains at distruster level

20 of 28 markets are distrusters, up 1 from 2017

Source: 2018 Edelman Trust Barometer. The Trust Index is an average of a market’s trust in the institutions of government, business, media and NGOs. General population, 28-market global total.

### Biggest changes in

<table>
<thead>
<tr>
<th>Country</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S.</td>
<td>-9</td>
</tr>
<tr>
<td>China</td>
<td>+7</td>
</tr>
<tr>
<td>S. Korea</td>
<td>+6</td>
</tr>
<tr>
<td>UAE</td>
<td>+6</td>
</tr>
<tr>
<td>Italy</td>
<td>-5</td>
</tr>
</tbody>
</table>

Trust decline in the U.S. is the steepest ever measured
Contemporary youth see living in a country that is government democratically as less essential

Monitorial Citizenship Core Practices

- collecting information
- sharing stories and insights
- coordinating with networks of other civic actors
- pursuing accountability for institutions and elite individuals and their perceived responsibilities
Example: Public Lab

publiclab.org
Example: Promise Tracker
Examples: SeeClickFix & Deera

Let's improve our neighborhoods.

View nearby issues

Report

Your incident has been successfully filed.
Your report number is 1657

Share on social media to make an even bigger impact!

Together, making Kuwait better...

Confirmation

PHOTO

deerkw شكرا لمركز نظافة مشترطة وبيان على سرعة التجابه و ازالة الاختلال

@drq80

You guys are AWESOME!!!!!
Example: Hollaback!

**READ STORIES**

**NORTHWEST WASHINGTON**

**JANUARY 5, 2018**

"THIS IS MY SECOND STORY ON..."

This is my second story on Hollaback, although certainly not my second encounter with harassment. I was just in Paris for NYE. The evening was quite mild so I had my huge puffer coat unzipped. As I was walking through a crowded street... literally grabbed me by the purse. My gut reaction was to turn and slap him, which I admit.

**JANUARY 2, 2018**

"HE THEN WALKED ACROSS THE STREET..."

I often walk home from work dressed in my nursing scrubs. There's a man that sits at the corner of my neighborhood, who drinks beer all day who is normalized and often every time I walk by he says, in a slurred voice, "Hey nurse!" I ignore him because it makes me feel uncomfortable but he is persistent... why don't we?

**RICHMOND**

**DECEMBER 27, 2017**

"I GET HARASSED OR TREATED..."

I'm a young gay and I get harassed or treated badly on the streets and elsewhere. I get called faggot a lot and I experience a lot of homophobia and other forms of sexual harassment, discrimination and violence even through I'm not actually gay. It seems like it's not actually about sexual orientation but about gender. I'm too "small and pretty" and not "manly" enough and that is..."

**RICHMOND**

**DECEMBER 28, 2017**

"I WAS IN DISBELIEF AND PUSHING...

an institution needed help in the dish room... they hired two females... to work with a male employee already there... (I was one of the female new hires)... the dish room was attached to the kitchen... the manager of both a female... It was known the male dish room employee had an offensive problem to be wary of by existing employees... new employees such as myself had not..."

**HOLI-SHARK**

**DECEMBER 27, 2017**

"...WORKING AS AN ASSOCIATE AT A..."

Mid 90s... working as an associate at a grocery store... groped by another co-worker... tried to show my displeasure and wanted action to stop and not happen again... not taken seriously... I reported it to management... I was being groped in the buttocks by this co-worker... don't recall a handbook... guidelines... HR... any guidelines... on how to correct or stop or report, etc., grabbing ceased..."

**SHARE YOUR STORY**

**YOU'RE NOT ALONE. WE BELIEVE YOU.**

We've got your back. By sharing your story, you change the way people talk about and understand harassment.

* TELL US WHAT HAPPENED

- I experienced this
- I witnessed this and tried to help

How are you feeling?
What do you want people to know?

* TYPE OF HARASSMENT (Check all that apply)

- Verbal abuse
- Sexual gestures
- Inappropriate touching
- Being followed
- Indirect exposure
- Homophobia
- Transphobia
- Racism
- Black
- Colorism
- Ableism
- Other

NAME: 

* EMAIL:

Your email will not be shared

ADDRESS OR INTERSECTION OF HARASSMENT:

Enter a location:
Examples: WeCopwatch and #BlackLivesMatter
The Rise of Monitorial Citizenship is…

da digital and civic literacy issue
The Rise of Monitorial Citizenship is an inequality and empowerment issue.
Recommendations for Educators

• teach information gathering and analysis (media/data literacy & YPAR)

• teach persuasive storytelling

• teach community organizing online and offline

• teach democracy from the perspective of citizen power
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